

ZEN FOREST FAQ (VILLA)



1 May I know more about Zen Forest?

: Zen Forest is located at Karak, Bentong, Pahang, about a 1.5-hour drive from KL. It is a 180-acre forested private land.
1st level (River): villa, fish pond, organic farm and riverside campsites;
2nd level (Waterfall): stream and waterfall campsite;
3rd level (Summit): sunrise & sea of clouds viewing and summit campsites.

2 How far from River to Summit?

: Riverside to Summit (2.1km): Hiking 55mins; Driving 17 mins.
Riverside to Waterfall (1.3km): Hiking 35mins; Driving 10 mins.
Waterfall to Summit (800m): Hiking 20mins; Driving 7 mins.

3 How many rooms are there in Zen Forest villa?

: We have 4 bedrooms & 2 toilets:
1 king-size double bedroom with ensuite bathroom;
1 king-size double bedroom with shared toilet;
1 twin bedroom (2 single beds) with shared toilet.
1 single bedroom (1 single bed) with shared toilet. **Which can accommodate 7 guests comfortably.**

4 What if we have more than 7 guests coming?

: An extra charge of RM99 per person per night is applicable. Please note that we can accommodate 7 guests comfortably. We can provide a maximum of 4 mattresses for the extra guest. The extra guests shall sleep on the mattresses provided in the living room. **The maximum number of guest we can accommodate is 11 person.**

5 Is Wi-Fi available for the villa?

: No, but there is 4G coverage in Zen Forest. We encourage guests to explore nature further.

6 How many villa available in Zen Forest?

: Currently there is only one villa.

7 Can I book a single room?

: Yes, our single room is available for booking during weekdays. Please check with our admin for availability.

8 What is the check-in and check-out time?

: Check-in time: 2pm-5pm (late charge: RM10) ; Check-out time: 11am
We do not encourage early check in as we need time to clean up the villa for new guests. Thanks for your understanding.

9 What does the rate include other than the accommodation?

: 1. Breakfast
2. Transportation service within Zen Forest (including 6.30am pick up from villa to summit for sunrise viewing)
3. Tour guide service that brings you to activities such as sunrise & sea of clouds viewing, rubber tapping & palm oil harvesting experience.
4. Visit Zen Forest Organic Farm and harvest your fruits during your stay with us. (Guests are welcomed to purchase organic fruits if you wish to bring it back home)
5. 30mins ATV & Bicycle free ride

10 Does Zen Forest provide meals?

: Only breakfast is provided. Guests can cook for lunch and dinner. The BBQ rack and kitchen equipment are free to use.

11 What amenities are available for cooking?

: We do provide pots and pans, an air fryer pressure cooker, BBQ rack, BBQ charcoal, kitchen utensils & porcelain tableware.

12 Where can I buy the cooking ingredients? Any nearby market?

: Karak Town (25 mins drive away) - Mempaga Segar Karak
Karak Town (25 mins drive away) - Pasaraya Sri Tahan
Karak Town (25 min drive away) - 99 Speedmart Karak

13 Is there a cafe at your place, or is food delivery available?

: We do not have a cafe in Zen Forest. There are no food delivery services available. You can inquire with our ground staff for special arrangements.

14 Any restaurant nearby?

: Sri Telemong (15 mins drive away) - Kedai Kopi Tong Kam Loi (**non-Halal**) - 016-988 6176
Sri Telemong (15 mins drive away) - Malay Restaurant (**Halal**)
Karak Town (25 mins drive away) - Ching Kie Restaurant (**non-Halal**) (**Vegetarian available**) - 019-923 1090
Karak Town (25 mins drive away) - Yik Kee Restaurant (**non-Halal**) - 09-231 1240
Karak Town (25 mins drive away) - Restaurant Najath (**Halal**) - 09-231 1534
Karak Town (25 mins drive away) - KFC (**Halal**) - 09-231 7408

15 If some people from my group want to camp/ glamp at Zen Forest while we stay in the villa, which is the nearest campsite?

: They may camp at Campsites C1 and C2, which are next to the villa.

16 Is pet allowed in the villa?

: No, pets are not allowed in the villa.

17 Is it safe to stay at Zen Forest?

: Zen Forest is a private palm oil estate with terraces. Our campsite is situated on flat land amid a 180-acre oil palm terrace landscape with minimal risks. Zen Forest is also a private land with a single gated entrance. Our ground staff will be on standby 24/7 for any emergency requirements. The police will visit and patrol Zen Forest a few times a month.

18 Can Zen Forest provide me with a proper invoice or confirmation receipt?

: Yes, we do provide invoice upon request.