

# ZEN FOREST FAQ (VILLA)



## 1 May I know more about Zen Forest?

- : Zen Forest is located at Karak, Bentong, Pahang, about a 1.5-hour drive from KL. It is a 180-acre forested private land.
- 1st level (River): villa, fish pond, organic farm and riverside campsites;
- 2nd level (Waterfall): stream and waterfall campsite;
- 3rd level (Summit): sunrise & sea of clouds viewing and summit campsites.

## 2 How far from River to Summit?

- : Riverside to Summit (2.1km): Hiking 55mins; Driving 17 mins.
- Riverside to Waterfall (1.3km): Hiking 35mins; Driving 10 mins.
- Waterfall to Summit (800m): Hiking 20mins; Driving 7 mins.

## 3 How many rooms are there in Zen Forest villa?

- : We have 4 bedrooms & 2 toilets:
- 1 king-size double bedroom with ensuite bathroom;
- 1 king-size double bedroom with shared toilet;
- 1 twin bedroom (2 single beds) with shared toilet.
- 1 single bedroom (1 single bed) with shared toilet. **Which can accommodate 7 guests comfortably.**

## 4 What if we have more than 7 guests coming?

- : An extra charge of RM99 per person per night is applicable. Please note that we can accommodate 7 guests comfortably. We can provide a maximum of 5 mattresses for the extra guest. The extra guests shall sleep on the mattresses provided in the living room. **The maximum number of guest we can accommodate is 12 person.**

## 5 Is Wi-Fi available for the villa?

- : No, but there is 4G coverage in Zen Forest. We encourage guests to explore nature further.

## 6 How many villa available in Zen Forest?

- : Currently there is only one villa.

## 7 Can I book a single room?

- : Yes, our single room is available for booking during weekdays. Please check with our admin for availability.

## 8 What is the check-in and check-out time?

- : Check-in time: 2pm-5pm (late charge: RM10) ; Check-out time: 11am
- We do not encourage early check in as we need time to clean up the villa for new guests. Thanks for your understanding.

## 9 What does the rate include other than the accommodation?

- : 1. Breakfast
- 2. Transportation service within Zen Forest (including 6.30am pick up from villa to summit for sunrise viewing)
- 3. Tour guide service that brings you to activities such as sunrise & sea of clouds viewing, rubber tapping & palm oil harvesting experience.
- 4. Visit Zen Forest Organic Farm and harvest your fruits during your stay with us. (Guests are welcomed to purchase organic fruits if you wish to bring it back home)
- 5. 30mins ATV & Bicycle free ride

## 10 Does Zen Forest provide meals?

- : Only breakfast is provided. Guests can cook for lunch and dinner. The BBQ rack and kitchen equipment are free to use.

## 11 What amenities are available for cooking?

- : We do provide pots and pans, an air fryer pressure cooker, BBQ rack, BBQ charcoal, kitchen utensils & porcelain tableware.

## 12 Where can I buy the cooking ingredients? Any nearby market?

- : Karak Town (25 mins drive away) - Mempaga Segar Karak
- Karak Town (25 mins drive away) - Pasaraya Sri Tahan
- Karak Town (25 min drive away) - 99 Speedmart Karak

## 13 Is there a cafe at your place, or is food delivery available?

- : We do not have a cafe in Zen Forest. There are no food delivery services available. You can inquire with our ground staff for special arrangements.

## 14 Any restaurant nearby?

- : Sri Telemong (15 mins drive away) - Kedai Kopi Tong Kam Loi (**non-Halal**) - 016-988 6176
- Sri Telemong (15 mins drive away) - Malay Restaurant (**Halal**)
- Karak Town (25 mins drive away) - Ching Kie Restaurant (**non-Halal**) (**Vegetarian available**) - 019-923 1090
- Karak Town (25 mins drive away) - Yik Kee Restaurant (**non-Halal**) - 09-231 1240
- Karak Town (25 mins drive away) - Restaurant Najath (**Halal**) - 09-231 1534
- Karak Town (25 mins drive away) - KFC (**Halal**) - 09-231 7408

## 15 If some people from my group want to camp/ glamp at Zen Forest while we stay in the villa, which is the nearest campsite?

- : They may camp at Campsites C1 and C2, which are next to the villa.

## 16 Is pet allowed in the villa?

- : No, pets are not allowed in the villa.

## 17 Is it safe to stay at Zen Forest?

- : Zen Forest is a private palm oil estate with terraces. Our campsite is situated on flat land amid a 180-acre oil palm terrace landscape with minimal risks. Zen Forest is also a private land with a single gated entrance. Our ground staff will be on standby 24/7 for any emergency requirements. The police will visit and patrol Zen Forest a few times a month.

## 18 Can Zen Forest provide me with a proper invoice or confirmation receipt?

- : Yes, we do provide invoice upon request.