

# ZEN FOREST FAQ (VILLA)

## 1 May I know more about Zen Forest?

: Zen Forest is located at Karak, Bentong, Pahang, about a 1.5-hour drive from KL. It is a 180-acre private oil palm estate.  
1st level (River): villa, fish pond, organic farm and riverside campsites;  
2nd level (Waterfall): stream and waterfall campsites;  
3rd level (Summit): sunrise & sea of clouds viewing and summit campsites.

## 2 How far from River to Summit?

: River to Summit (2.1km): Hiking 55mins; Driving 17 mins.  
River to Waterfall (1.3km): Hiking 35mins; Driving 10 mins.  
Waterfall to Summit (800m): Hiking 20mins; Driving 7 mins.

## 3 How many rooms are there in Zen Forest villa?

: We have 4 bedrooms & 2 toilets:  
1 king-size double bedroom with ensuite bathroom;  
1 king-size double bedroom with shared toilet;  
1 twin bedroom (2 single beds) with shared toilet.  
1 single bedroom (1 single bed) with shared toilet. **Which can accommodate 7 guests comfortably.**

## 4 What if we have more than 7 guests coming?

: An extra charge per person per night applies. Please note that we can comfortably accommodate up to 7 guests. A maximum of 4 additional mattresses can be provided. **The maximum occupancy is 11 persons.**

## 5 Is Wi-Fi available for the villa?

: No, but there is 4G coverage for all telco in Zen Forest. We encourage guests to explore nature further.

## 6 How do I connect the villa Smart TV to Wi-Fi?

: Wi-Fi is not available at Zen Forest. You may use your mobile hotspot to connect the Smart TV to the internet.

## 7 How many villa available in Zen Forest?

: Currently there is only one villa in Zen Forest.

## 8 Can I book a single room?

: Yes, our single room is available for booking during weekdays. Please check with our admin for availability.

## 9 What is the check-in and check-out time?

: Check-in time: 2pm-5pm (late charge: RM10 per entry) ; Check-out time: 11am  
We do not encourage early check in as we need time to clean up the villa for new guests. Thanks for your understanding.

## 10 Does Zen Forest provide meals?

: We only provide instant drink sachets. Guests may prepare their own breakfast, lunch, and dinner. BBQ racks and kitchen equipment are free to use. Dining essentials such as cutlery, bowls, plates, and mugs are available in the villa.

## 11 What amenities are available for cooking?

: We do provide pots and pans, an air fryer pressure cooker, BBQ rack, BBQ charcoal, kitchen utensils & porcelain tableware.

## 12 Where can I buy the cooking ingredients? Any nearby market?

: Karak Town (25 mins drive away) - Mempaga Segar Karak  
Karak Town (25 mins drive away) - Pasaraya Sri Tahan  
Karak Town (25 min drive away) - 99 Speedmart Karak  
Telemong (16 min drive away) - 118 Freshmart Telemong

## 13 Is there a cafe at your place, or is food delivery available?

: We do not have a cafe in Zen Forest. There are no food delivery services available.

## 14 Any restaurant nearby?

: Karak Town (25 mins drive away) - KFC (**Halal**) - 09-231 7408  
Karak Town (25 mins drive away) - Restoran D'Permai • Karak (**Halal**) - 017-272 5353  
Karak Town (25 mins drive away) - Ching Kie Restaurant (**non-Halal**) (**Vegetarian available**) - 019-923 1090  
Karak Town (25 mins drive away) - Yik Kee Restaurant (Karak) Sdn Bhd (**non-Halal**) - 09-231 1240  
Sri Telemong (15 mins drive away) - Kedai Kopi Tong Kam Loi (**non-Halal**) - 016-988 6176  
Sri Telemong (15 mins drive away) - Malay Restaurants (**Halal**)

## 15 If some people from my group want to camp/ glamp at Zen Forest while we stay in the villa, which is the nearest campsite?

: They may camp at Riverside Clover Zone C-1 and C-2, which are next to the villa.

## 16 Is pet allowed in the villa?

: No, pets are not allowed in the villa.

## 17 Is it safe to stay at Zen Forest?

: Zen Forest is a private oil palm estate with terraces. Our campsite is situated on flat land amid a 180-acre oil palm terrace landscape with minimal risks. Zen Forest is also a private land with a single gated entrance. Our ground staff will be on standby 24/7 for any emergency requirements. The police will visit and patrol Zen Forest a few times a month.

## 18 Can Zen Forest provide me with a proper invoice or confirmation receipt?

: Yes, we do provide invoice upon request.

## 19 Can I scout Zen Forest before making a reservation?

: Yes, entrance fee apply as we are private land. Please check the availability with our admin before your arrival to further explore Zen Forest.