

# ZEN FOREST FAQ (GLAMPING)



## 1 Is there any phone network coverage?

: Yes, 4G coverage for all zones.

## 2 May I know more about Zen Forest?

: Zen Forest is located in Karak, Bentong, Pahang, about a 1.5-hour drive from KL. It is a 180-acre private oil palm estate with hills, rivers, streams, and a mini waterfall. You can enjoy sunrise, sea of clouds, and even stargazing at Zen Forest Summit when the weather is good.

## 3 Which zone do you recommend?

: Each zone has its own uniqueness.

- **Amazon, Breeze & Clover Zones:** located at the Riverside (24-hour breezes & easy access to the river).
- **Dawn Zone:** located near the mini waterfall -- Zen Fall (mountain views & a 4-minute stair walk from Dawn to Zen Fall).
- **Eden, Fairview & Glade Zones:** located at the Zen Forest Summit area (sunrise, sea of clouds, & stargazing).

*Please note:* Dawn, Eden, Fairview & Glade are open areas. It can get hot during the daytime due to direct sun exposure. On hot days, we suggest visiting the river or waterfall to cool off. At night, if the sky is clear, you can enjoy stargazing.

## 4 How far from River to Summit?

: River to Summit (2.1km): Hiking 55mins; Driving 17 mins.  
River to Waterfall (1.3km): Hiking 35mins; Driving 10 mins.  
Waterfall to Summit (800m): Hiking 20mins; Driving 7 mins.

## 5 What is the check-in and check-out time?

: Check-in time: 2pm-5pm (late charge: RM10 per entry); Check-out time: 11am  
We do not encourage early check in, as we need time to clean up the campsite, tent & equipment, tableware & cooking equipment for new guests.

## 6 Is it possible to choose the tent type for glamping?

: The tent type cannot be chosen as we only have 1 type of tent.

## 7 What do we need to bring for glamping?

: Foods for breakfast, lunch & dinner or snacks; BBQ rack, charcoal, net & skewer; Clothes; Toiletries.

## 8 How many pax can fit per tent?

: Maximum 4 pax only. (Age 4 & above are consider as a pax)

## 9 Is there any plug point at the campsite?

: Yes, plug points are available at the common area of each zone for shared use. Extra charges apply if you'd like to connect it directly to your tent.

## 10 Can I reach the campsite by normal car?

: Yes, normal cars, SUVs, and 4x4 vehicles can access all Zen Forest camping zones at a safe speed of 15 km/h. **Lowered cars or those with added spoilers should park near the main entrance and use our 4x4 check-in transport service (FOC for glamping/ villa guests).**

## 11 Is it safe to camp or stay at Zen Forest?

: Zen Forest is a private oil palm estate with terraces. Our campsite is situated on flat land amid a 180-acre oil palm terrace landscape with minimal risks. Zen Forest is also a private land with a single gated entrance. Our ground staff are on standby 24/7 for any emergencies. The police will visit and patrol Zen Forest a few times a month.

## 12 Does your campsite provide drinkable water?

: Water filters are available around the campsite; however, the water comes from mountain sources. We do not recommend drinking it directly and suggest boiling it before use.

## 13 Are we allowed to bring alcohol?

: We don't encourage alcohol drinking. However, light drinking is acceptable. Our campsite quiet hours is 10pm to 6.30am. Please drink responsibly to avoid disturbing neighbours or causing any trouble. Also, dispose of the rubbish in the designated bins.

## 14 Is there a cafe at your campsite, or is food delivery available?

: We do not have cafe in Zen Forest. There are no food delivery services available.

## 15 Where can I buy the cooking ingredients? Any nearby market?

: Karak Town (25 mins drive away) - Mempaga Segar Karak  
Karak Town (25 mins drive away) - Pasaraya Sri Tahan  
Karak Town (25 min drive away) - 99 Speedmart Karak  
Telemong (16 min drive away) - 118 Freshmart Telemong

## 16 Any restaurant nearby?

: Karak Town (25 mins drive away) - KFC (**Halal**) - 09-231 7408  
Karak Town (25 mins drive away) - Kak Pah Cafe SAMBAL BERLADO (**Halal**) - 014-377 3066  
Karak Town (25 mins drive away) - Restoran D'Permai • Karak (**Halal**) - 017-272 5353  
Karak Town (25 mins drive away) - Ching Kie Restaurant (**non-Halal**) (**Vegetarian available**) - 019-923 1090  
Karak Town (25 mins drive away) - Yik Kee Restaurant (Karak) Sdn Bhd (**non-Halal**) - 09-231 1240  
Karak Highway (40 mins drive away) - Rimba By Dking (Durian & **Halal** Restaurant) Karak Highway - 013-656 6823  
Sri Telemong (15 mins drive away) - Kedai Kopi Tong Kam Loi (**non-Halal**) - 016-988 6176

## 17 Is pet allow for glamping?

: Yes, except for Villa. Please refer the "Pet Policy & Guidelines" JPG for more details.

## 18 Can Zen Forest provide me with a proper invoice or confirmation receipt?

: Yes, we do provide invoice upon request.

## 19 Are there any wild animals in your campsite area?

: Yes, there may be snakes in the campsite area. Please consider bringing Bygon spray for added safety and comfort.

## 20 Does your campsite have a lot of mosquitoes or ants?

: Our campsite undergoes weekly fogging and ant repellent spraying. While we strive to minimize mosquitoes and ants, we recommend bringing your own repellent and wearing long sleeves for added protection.

## 21 Can I scout Zen Forest before making a reservation?

: Yes, entrance fee apply as we are private land. Please check the availability with our admin before your arrival to further explore our campsite.