

### 1 Is there any phone network coverage?

: Yes, 4G coverage for all campsites.

### 2 May I know more about Zen Forest?

: Zen Forest is located at Karak, Bentong, Pahang, about a 1.5-hour drive from KL. It is a 180-acre forested private land with hills, rivers, streams, and a mini waterfall. You can view sunrise and sea of clouds at Zen Forest Summit If the weather is good.

### 3 Which campsite do you recommend?

: Each campsite has its own uniqueness.

Campsite A, B & C: Riverside (24 hours breezy & easy access to river)

Campsite D: Waterfall (mountains view & easy access to waterfall)

Campsite E, F & G: Summit (sunrise & sea of clouds viewing)

### 4 How far from River to Summit?

: Riverside to Summit (2.1km): Hiking 55mins; Driving 17 mins.

Riverside to Waterfall (1.3km): Hiking 35mins; Driving 10 mins.

Waterfall to Summit (800m): Hiking 20mins; Driving 7 mins.

### 5 What activities we can do at Zen Forest?

: Please refer to our activities pdf attached.

## 6 What is the check-in and check-out time (camping)?

: Check-in time: 1pm - 5pm (late charge: RM10)

Check-out time: 12pm

We do not encourage early check in, as we need time to clean up the campsite for new guests. Thanks for your understanding.

## 7 Is there any plug point at the campsite?

: Yes. We have plug points at every campsite.

### 8 Can I reach the campsite by normal car?

: Yes, normal car, SUV, 4x4 can access to all Zen Forest campsites at a safe speed of 15km/h. (Lowered or add on spoiler car shall park near the main entrance and use our 4x4 transportation check-in service with RM10/pax)

### 9 Is car camping available?

: Yes, campsite A, B, C1, D, F is suitable for car camping.

#### 10 Is it safe to camp or stay at Zen Forest?

: Zen Forest is a private palm oil estate with terraces. Our campsite is situated on flat land amid a 180-acre oil palm terrace landscape with minimal risks. Zen Forest is also a private land with a single gated entrance. Our ground staff will be on standby 24/7 for any emergency requirements. The police will visit and patrol Zen Forest a few times a month.

## 11 Does your campsite provide drinkable water?

: Yes, we have water filter machine at each level, riverside (Camp B), waterfall (Camp D) & summit (Camp E & F).

### 12 Does your campsite allow non-halal food and drinks?

: Yes, non-halal food and drinks are allowed, but please prepare your own cooking equipment.

# 13 Are we allowed to bring alcohol?

: We do not encourage alcohol drinking. However, light drinking is acceptable. Please drink responsibly to avoid disturbing neighbors or causing any trouble. Also, dispose of the rubbish in the designated bins.

### 14 Is there a cafe at your campsite, or is food delivery available?

: We do not have a cafe in Zen Forest. There are no food delivery services available. You can inquire with our ground staff for special arrangements.

# 15 Where can I buy the cooking ingredients? Any nearby market?

: Karak Town (25 mins drive away) - Mempaga Segar Karak

Karak Town (25 mins drive away) - Pasaraya Sri Tahan

Karak Town (25 min drive away) - 99 Speedmart Karak

# 16 Any restaurant nearby?

: Sri Telemong (15 mins drive away) - Kedai Kopi Tong Kam Loi (non-Halal) - 016-988 6176

Sri Telemong (15 mins drive away) - Malay Restaurants (Halal)

Karak Town (25 mins drive away) - Ching Kie Restaurant (non-Halal) (Vegetarian available) - 019-923 1090

Karak Town (25 mins drive away) - Yik Kee Restaurant (non-Halal) - 09-231 1240

Karak Town (25 mins drive away) - Restaurant Najath (Halal) - 09-231 1534

Karak Town (25 mins drive away) - KFC (Halal) - 09-231 7408

## 17 Is your campsite pet friendly?

: Yes, but with terms and conditions.

# 18 Is there any restriction of the tent size?

: There are no restrictions on tent size; however, please review the provided floor plan to confirm the required amount of space.

# 19 Can Zen Forest provide me with a proper invoice or confirmation receipt?

: Yes, we do provide invoice upon request.

## 20 Are there any wild animals in your campsite area?

: Yes, there may be snakes in the campsite area. Please consider bringing some snake repellent for added safety.

# 21 Does your campsite have a lot of mosquitoes or ants?

: Our campsite undergoes weekly fogging and ant repellent spraying. While we strive to minimize mosquitoes and ants, we recommend bringing your own repellent and wearing long sleeves for added protection

## 22 Can I scout Zen Forest before making a reservation?

: Yes, we encourage you to come for a half-day trip to explore our campsite further.