

ZEN FOREST FAQ (GLAMPING)



- 1 Is there any phone network coverage?**
: Yes, 4G coverage for all campsites.
- 2 May I know more about Zen Forest?**
: Zen Forest is located at Karak, Bentong, Pahang, about a 1.5-hour drive from KL. It is a 180-acre forested private land with hills, rivers, streams, and a mini waterfall. You can view sunrise and sea of clouds at Zen Forest Summit if the weather is good.
- 3 Which campsite do you recommend?**
: Each campsite has its own uniqueness.
Campsite A, B & C: Riverside (24 hours breezy & easy access to river)
Campsite D: Waterfall (mountains view & easy access to waterfall)
Campsite E, F & G: Summit (sunrise & sea of clouds viewing)
- 4 How far from River to Summit?**
: Riverside to Summit (2.1km): Hiking 55mins; Driving 17 mins.
Riverside to Waterfall (1.3km): Hiking 35mins; Driving 10 mins.
Waterfall to Summit (800m): Hiking 20mins; Driving 7 mins.
- 5 What is the check-in and check-out time?**
: Check-in time: 2pm-5pm (late charge: RM10); Check-out time: 11am
We do not encourage early check in, as we need time to clean up the campsite, tent & equipment, porcelain tableware & cooking equipment for new guests. Thanks for your understanding.
- 6 Is it possible to choose the tent type for glamping?**
: No, the tent type cannot be chosen.
- 7 What do we need to bring for glamping?**
: Foods for lunch & dinner or snacks; BBQ rack, charcoal, net & skewer; Clothes; Toiletries
- 8 How many pax can fit per tent?**
: Maximum 4 pax for adult.
- 9 Is there any plug point at the campsite?**
: Yes. We have plug points at every campsite.
- 10 Can I reach the campsite by normal car?**
: Our road has undergone a significant upgrade, allowing normal sedan to 4x4 to access all Zen Forest campsites at a safe speed of 15km/h.
(Lowered or add on spoiler car shall park near the main entrance and use our 4x4 transportation check-in service with RM10/pax)
- 11 Is it safe to camp or stay at Zen Forest?**
: Zen Forest is a private palm oil estate with terraces. Our campsite is situated on flat land amid a 180-acre oil palm terrace landscape with minimal risks. Zen Forest is also a private land with a single gated entrance. Our ground staff will be on standby 24/7 for any emergency requirements. The police will visit and patrol Zen Forest a few times a month.
- 12 Does your campsite provide drinkable water?**
: Yes, we have water filter machine at each level, riverside (Camp B), waterfall (Camp D) & summit (Camp E & F).
- 13 Are we allowed to bring alcohol?**
: We do not encourage alcohol drinking. However, light drinking is acceptable. Please drink responsibly to avoid disturbing neighbors or causing any trouble. Also, dispose off the rubbish in the designated bins.
- 14 Is there a cafe at your campsite, or is food delivery available?**
: We do not have cafe in Zen Forest. There are no food delivery services available. You can inquire with our ground staff for special arrangements.
- 15 Where can I buy the cooking ingredients? Any nearby market?**
: Karak Town (25 mins drive away) - Mempaga Segar Karak
Karak Town (25 mins drive away) - Pasaraya Sri Tahan
Karak Town (25 min drive away) - 99 Speedmart Karak
- 16 Any restaurant nearby?**
: Sri Telemong (15 mins drive away) - Kedai Kopi Tong Kam Loi (**non-Halal**) - 016-988 6176
Sri Telemong (15 mins drive away) - Malay Restaurant (**Halal**)
Karak Town (25 mins drive away) - Ching Kie Restaurant (**non-Halal**) (**Vegetarian available**) - 019-923 1090
Karak Town (25 mins drive away) - Yik Kee Restaurant (**non-Halal**) - 09-231 1240
Karak Town (25 mins drive away) - Restaurant Najath (**Halal**) - 09-231 1534
Karak Town (25 mins drive away) - KFC (**Halal**) - 09-231 7408
- 17 Is pet allow for glamping?**
: Yes, but the owner must prepare a kennel for the pet, and pets are not allowed to sleep on an air mattress.
- 18 Can Zen Forest provide me with a proper invoice or confirmation receipt?**
: Yes, we do provide invoice upon request.
- 19 Are there any wild animals in your campsite area?**
: Yes, there may be snakes in the campsite area. Please consider bringing some snake repellent for added safety.
- 20 Does your campsite have a lot of mosquitoes or ants?**
: Our campsite undergoes weekly fogging and ant repellent spraying. While we strive to minimize mosquitoes and ants, we recommend bringing your own repellent and wearing long sleeves for added protection
- 21 Can I scout Zen Forest before making a reservation?**
: Yes, we encourage you to come for a half-day trip to explore our campsite further.